

CODE OF CONDUCT

You have the right to:

- Be treated with respect
- Receive friendly and courteous service

You are encouraged to:

- Wear headphones, or maintain a level of volume on personal audio devices which is considerate of those around you
- Pay your fare with correct change if possible
- Keep cellphone conversations private
- Report anyone you see damaging a bus shelter

You are responsible for:

- Respecting other people's rights
- Your own good behaviour
- Following any reasonable instructions from the driver and/or Regional Council representative, security personnel or NZ Police Officer
- Cleaning up any mess you make

On the bus you will not:

- Threaten, bully or harass other people
- Swear or use bad language
- Consume food or alcohol
- Litter or spit
- Smoke or vape (including at the bus terminals and bus stops)

If you do not comply with this Code of Conduct, you will lose your right to use our bus services.

